# Defensor PH28/PH28A

Adiabatic Humidifiers





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# 1 Introduction

# 1.1 To the very beginning

We thank you for having purchased an air purifier/air humidifier Defensor PH28 or PH28A.

The air purifier/air humidifier Defensor PH28/PH28A incorporates the latest technical advances and meets all recognized safety standards. Nevertheless, improper use of the Defensor PH28/PH28A may result in danger to the user or third parties and/or impairment of material assets.

To ensure a safe, proper, and economical operation of the air purifier/air humidifier Defensor PH28/ PH28A, please observe and comply with all information and safety instructions contained in the present operating instructions as well as the instructions given in the manuals for the components used in the humidification system.

If you have questions, which are not or insufficiently answered in this documentation, please contact your Defensor supplier. They will be glad to assist you.

### 1.2 Notes on the operating instructions

#### Limitation

The subject of this operating instructions are the air purifiers/air humidifiers Defensor PH28 and PH28A. The various accessories are only described insofar as this is necessary for proper operation of the equipment. Further information on accessories can be obtained in the respective instructions.

This operating instructions are restricted to the **installation**, **commissioning**, **operation**, **servicing** and **trouble shooting** of the air purifier/air humidifier Defensor PH28/PH28A and is meant for **well trained personnel being sufficiently qualified for their respective work**.

The operating instructions are supplemented by various separate items of documentation (e.g. manuals for accessories). Where necessary, appropriate cross-references are made to these publications in the operating instructions.

#### Symbols used in this manual

#### **CAUTION!**

The catchword "CAUTION" designates notes in this operating instructions that, if neglected, may cause **damage and/or malfunction of the unit or other material assets**.

#### /!\ WARNING!

The catchword "WARNING" used in conjunction with the general caution symbol designates safety and danger notes in this operating instructions that, if neglected, may cause to **injury to persons**.

#### /! DANGER!

The catchword "DANGER" used in conjunction with the general caution symbol designates safety and danger notes in this operating instructions that, if neglected, may lead to **severe injury or even death of persons**.

#### Safekeeping

Please safeguard this operating instructions in a safe place, where it can be immediately accessed. If the equipment changes hands, the documentation should be passed on to the new operator.

If the documentation gets mislaid, please contact your Defensor supplier.

#### Language versions

This operating instructions are available in various languages. Please contact your Defensor supplier for information.

#### **Copyright protection**

The present operating instructions are protected under the Copyright Act. Passing-on and reproduction of the manual (or part thereof) as well as exploitation and communication of the contents are prohibited without written permission by the manufacturer. Violation of copyright terms is subject to legal prosecution and arises liability for indemnification.

The manufacturer reserves the right to fully exploit commercial patent rights.

# 2 For your safety

#### General

Every person working with the Defensor PH28/PH28A must have read and understood the Operating instructions before carrying out any work.

Knowing and understanding the contents of the Operating instructions is a basic requirement for protecting the personnel against any kind of danger, to prevent faulty operation, and to operate the unit safely and correctly.

All ideograms, signs and markings applied to the unit must be observed and kept in readable state.

#### **Qualification of personnel**

All actions described in the present Operating instructions (installation, operation, maintenance, etc.) must be carried out only by **well trained and sufficiently qualified personnel authorised by the owner**.

For safety and warranty reasons any action beyond the scope of this manuals must be carried out only by qualified personnel authorised by your Defensor supplier.

It is assumed that all persons working with the Defensor PH28/PH28A are familiar and comply with the appropriate regulations on work safety and the prevention of accidents.

This unit may not be used by persons (including children) with reduced physical, sensory or mental abilities or persons with lacking experience and/or knowledge, unless they are supervised by a person responsible for their safety or they received instructions on how to operate the unit. Children must be supervised to make sure that they do not play with unit.

#### Intended use

The air purifier/air humidifier Defensor PH28/PH28A is intended exclusively for **air purification and air humidification within the specified operating conditions** (see chapter 9 "Product specifications"). Any other type of application without the express written consent of the manufacturer is considered as not conforming with the intended purpose and may lead to the Defensor PH28/PH28A becoming dangerous.

Operation of the equipment in the intended manner requires that all the information in these instructions are observed (in particular the safety instructions).

#### Danger that may arise from the unit

#### **DANGER!** Danger of electric hazard!

The Defensor PH28/PH28A is mains powered. One may get in touch with live parts when the unit is open. Touching live parts may cause severe injury or danger to life.

**Prevention:** Before carrying out any work set the Defensor PH28/PH28A out of operation (switch off the unit, disconnect it from the mains, close water supply) and secure the unit against inadvertent power-up.

#### /! WARNING!

Poorly maintained humidifiers can endanger your health. If the Defensor PH28/PH28A is insufficiently maintained harmful germs can build up in the water and the filters an can affect the ambient air.

**Prevention:** The Defensor PH28/PH28A has to be cleaned in regular intervals according to chapter 6 "Maintenance". The cleaning work has to be carried out correctly and the evaporator mat as well as the filters have to be replaced after the specified lifetime.

#### Handling the mains cable

Handle the mains cable with care: keep it away from sharp edges and do not jam or strain it.

Never remove the mains plug by pulling the mains cable. Make sure your hands are absolutely dry when pulling the plug out of the socket.

Lay out the mains cable so that it does not become a stumbling trap.

Connect mains cable only to a mains socket with protection earth. Any extension cable used must be equipped with a protection earth too.

#### Behaviour in case of danger

If it is suspected that **safe operation is no longer possible**, then the Defensor PH28/PH28A should immediately **be disconnected from the mains (disconnect mains connector) and secured against accidental power-up**. This can be the case under the following circumstances:

- if the Defensor PH28/PH28A is damaged
- if the Defensor PH28/PH28A is no longer operating correctly
- if connections and/or piping are not sealed
- if the mains cable is damaged

All persons working with the Defensor PH28/PH28A must report any alterations to the unit that may affect safety to the owner without delay.

#### Prohibited modifications to the unit

**No modifications must be undertaken** on the Defensor PH28/PH28A without the express written consent of the manufacturer.

For the replacement of defective components use exclusively **original accessories and spare parts** available from your Defensor supplier.

# **3 Product Overview**

# 3.1 Unit versions

The Defensor PH28/PH28A air purifier/air humidifier is available in two basic versions:

- **PH28**: version with integrated water tank
- **PH28A**: version with inlet valve for the connection to the drinking water system

Both versions are equipped as standard with a coarse dust filter and a flock-coated evaporator mat to operate the unit as a humidifier (winter time operation).

#### 3.2 Unit construction

**PH28** 



- 1 Air outlet grill
- 2 Radial fan
- 3 Rotary humidification drum
- 4 Evaporator mat
- 5 Base tub
- 6 Coarse dust filter (Option: Quattro filter)
- 7 Air intake grill
- 8 Operating panel with display

- 9 Water tank carriage
- 10 Type plate
- 11 Silver ionisation electrodes
- 12 Safety float
- 13 Level switch
- 14 Fuse
- 15 3 pole mains cable



- 1 Air outlet grill
- 2 Radial fan
- 3 Rotary humidification drum
- 4 Evaporator mat
- 5 Base tub
- 6 Coarse dust filter (Option: Quattro filter)
- 7 Air intake grill
- 8 Operating panel with display
- 9 Side cover

- 10 Type plate
- 11 Silver ionisation electrodes
- 12 Safety float
- 13 Level switch
- 14 Fuse
- 15 3 pole mains cable
- 16 Inlet valve
- 17 Water filter
- 18 Water supply connector

## **3.3 Operating panel**



# 3.4 Identification of the unit

The identification of the unit is found on the type plate (for the location of the type plate see unit overview):

	Type designation	Se	rial number	Month/Year
			$\backslash$	$\backslash$
Lipit voltogo		Condair AG, Cl	H-8808 Pfä\fikon	
Unit voltage	Type: PH28A		Serial: XXXXXXX	07.11
		AC / 5060 Hz	Power: max. 128 W	
Admissible water supply pressure ——	Water pressure: 0.5	6 bar	Color code: NCS S (	0300-N
(PH28A only)		/_/		
Field with certification symbols		CE/		
		Made in S	witzerland	
Power consumption				
Colour code		/		

# 3.5 Functional description/Operating modes



#### **Functional description**

The fan (1) takes in the air from both sides via the coarse dust filter (2) or the Quattro filter, respectively. After passing the humidification drum, the purified air is led to the air outlet grill (5) and distributed in the room.

The unit continuously measures the air humidity in the room with the integrated humidity sensor and compares it with the set reference humidity value. If the actual value (e.g. 40 %rh) is below the reference value (e.g. 45 %rh) the humidification drum (3) starts turning. The vaporizer mat is dipped into the base tub (4) and takes up water. The air passing through the humidification drum absorbs the humidity.

The coarse dust filter retains dust particles up to 100  $\mu$ m. If the Defensor PH28/PH28A is equipped with a Quattro filter it can retain dust particles up to 0.1  $\mu$ m. In addition the activated charcoal layer in the Quattro filter removes unpleasant odour.

The water level in the base tub is monitored by the level regulating valve in the water tank (Defensor PH28) or by the level controlled inlet valve (Defensor PH28A).

Two silver ionisation electrodes prevent the formation of slime and microorganisms in the base tub and on the humidification drum. The ionizer electrodes are active as soon as the Defensor PH28/PH28A is switched on.

#### **Operating modes**

The Defensor PH28/PH28A can be operated in the following operating modes:

#### - Operation as air humidifier

In the humidifier mode the ventilator and the humidification drum are running only, if the actual humidity value is below the set reference value.

Note: if the actual humidity value remains below the reference value for a prolonged period of time, the fan must be switched to the next highest level.

#### - Operation as air purifier (without humidification)

In this operating mode the fan is running continuously. The humidification drum remains switched off.

#### - Operation as air purifier/humidifier (Combined mode)

In this operating mode the fan is running continuously. The humidification drum is only switched on if the actual humidity value is below the set reference value.

## 3.6 Options

	Defensor PH28	Defensor PH28A
Radio humidity sensor	•	•
The radio humidity sensor can be used instead of the inte-		
grated humidity sensor. The maximum range of the radio		
humidity sensor in an open room is 25 m		
Note: the radio humidity sensor as well as the receiver		
board must be installed and configured only by a service		
technician of your Defensor representative.		

# 3.7 Accessories

	Defensor PH28	Defensor PH28A
Filter set "Winter" (optimized for air humidification) Filter set for the operation of the unit during winter season. The set consist of: – Flock-coated evaporator mat – Coarse dust filter	•	•
Filter set "Summer" (optimized for air purification) Filter set for the operation of the unit during summer sea- son. The set consist of: – Activated carbon evaporator mat – Quattro filter	•	•
<b>Filter valve "Z261"</b> Filter valve to use as a shut-off valve in the water supply line (PH28A only)		•

# 3.8 Standard delivery

The air purifier/air humidifier Defensor PH28/PH28A is delivered in a cardboard box (W: 900 mm x H: 820 mm D: 490 mm, transport weight: 49 kg), ready for use. The **standard delivery** includes:

- **Air purifier/Air humidifier Defensor PH28 or PH28A**, equipped with the "Winter" filter set (coarse dust filter and flock-coated evaporator mat) and the options as ordered.
- **Filling hose** approx. 1,2 m (PH28 only)
- **Operating instructions** (this document)

The ordered accessories with operating instructions according chapter 3.7 are packed separately.

# 4 Commissioning

### 4.1 Unpacking the unit and checking the scope of delivery

#### Unpacking the unit

Open the packing and remove the unit and the accessories. Check the delivery for completeness (standard delivery, see chapter 3.8). Please contact your Defensor supplier in case something is lacking, they will be glad to send you the missing part without delay.

Please check the equipment for damage. Please report any damage to your Defensor supplier and to the carriers, as required.

#### Packaging

The original packaging of the Defensor PH28/PH28A was designed for optimum safety during transportation. Please preserve the original packing material in case you once have to return the unit for some reason.

In case you wish to dispose of the packaging, observe the local regulations on waste disposal. Never dispose of the packaging to the environment.

# 4.2 Transporting/storing the unit

#### Transport

The Defensor PH28/PH28A is equipped with built-in rollers for effortless displacement. If you have to lift the unit for displacement or relocation ask another person for assistance (weight of the empty unit: 43 kg).

#### **CAUTION!**

To prevent the water from running out make sure the water tank and the base tub are empty before moving the unit.

#### Storing

Store the unit in a protected area meeting the following requirements:

- room temperature: 1 ... 40 °C
- room humidity: 10 ... 75 %rh

### 4.3 Choose location

Please observe the following notes for the correct positioning of the Defensor PH28/PH28A:



- Place the unit on a solid horizontal surface, if possible free-standing and freely accessible (observe minimal distances).
- A mains socket should be located close to the unit.
- To ensure the entire volume of air is fully recirculated, do not place the unit in recessed compartments, closed corridors, behind curtains, etc.
- Do not place any objects on the unit (performance reduction).
- Continuous direct sunlight is harmful for the unit and can affect the correct function of the integrated humidity sensor. Therefore do not expose the unit to continuous direct sunlight.
- The unit must not be installed in hazardous locations and in rooms where water splashes may occur.



 Install the air outlet grills in a way that the moist air can leave the unit unhampered and make sure the air flow is not directed towards obstacles (pillars, furniture, etc.) or cold outer walls (risk of condensation).

# 4.4 Connecting the water supply (PH28A only)

The water supply has to be connected to the unit by a qualified specialist according to the illustration below. The installation data has to be maintained. The installation of a shut-off valve next to the PH28A is mandatory. Lay the connection hose carefully so that nobody will trip over it.

### WARNING!

For the water installation the unit must be disconnected from the mains (pull the plug out of the socket) and secured against inadvertent reconnection.

**Important!** The **local regulations** regarding the connection of units to drinking water systems must be observed.



# 4.5 Putting the unit into operation

Proceed as follows to put the Defensor PH28/PH28A into operation:

- PH28: fill the water tank (see chapter 5.1)
   PH28A: open the shut-off valve in the water supply line.
- Connect unit to the mains.



#### **CAUTION!**

Make sure the required supply voltage (see type plate) matches the local mains voltage, otherwise do not connect the Defensor PH28/PH28A to the mains!

#### **CAUTION!**

The Defensor PH28/PH28A must be **connected only to grounded mains**. Never connect the unit to an outlet without protective earthing.

The Defensor PH28/PH28A is now ready for operation. The next chapter provides detailed information on the operation of the unit.

# 5.1 Filling the water tank (PH28 only)



Switch off the Defensor PH28 and disconnect the unit from the mains (pull the mains plug out of the socket).



Press the snap and fold out the water tank carriage.



Pull out the handle and slide the water tank carriage out of the unit. **CAUTION!** In order to avoid water damage, immediatelly remove any spilled water on the floor and on the components of the unit.



Lay down the water tank carriage, remove the tank cap and fill the tank with tap water using the supplied filling hose. **Do not use additives**. Relocate the tank cap.

**Important!** Screw on tank cap until it comes to a stop!

**CAUTION!** In order to avoid water damage, completely remove any spilled water on the water tank carriage.



Slide the water tank carriage into the unit, then tip it up to the stop.



Press the lock mechanism of the handle on both sides of the carriage and the handle slides down. Tip up the water tank carriage until the lock engages. The water now flows into the base tub.

Important! After reinstalling the water tank carriage wait by the unit until the filling sound stops.

# 5.2 Switching the unit on and off

#### Switching the unit on

• Press the **<On/Off>** key.

The unit loads the settings that were active when the device was shut down last. Upon completion the **operating display** appears. The look of the operating display depends whether the Defensor PH28/PH28A is operated in "Normal operating mode" or in "Program mode".

Normal	operating	mode		Pro	ogram moc	le
^Act Set	38%rH 45%rH	HA3	<ul> <li>Status humidity sensor (active=^)</li> <li>Actual humidity value in %rh Note: The actual humidity value is always displayed (even in air purification mode) and updated every 5 seconds.</li> <li>Operating mode H: air humidification P: Air purification (without humidification) C: Combined mode (purification/humdification)</li> <li>Fan step 1, 2, 3, 4 or A1, A2, A3, A4</li> </ul>		38%rH 2:28	HA3
			<b>Day of the week</b> Format: "Mo", "Tu", "We", "Th", "Fr", "Sa", "Su" (appears only in program mode)			
			<b>Hour</b> Format "hh:mm" (appears only in program mode)			
			Set humidity setpoint			

The fan starts in all operating modes with a delay of approx. 1 minute. Until the fan starts the operating mode and the fan step are blinking.

If, after switching on the unit a warning or error message is displayed, please observe the notes in chapter 7.

#### Switching the unit off

• Press the **<On/Off>** key.

The currently active settings will be stored upon shutdown.

# 5.3 Menu overview

The following diagram shows the menu overview of the Defensor PH28/PH28A. After switching on, the unit is in the user level.



# 5.4 Unit settings (normal operating mode)

# 5.4.1 Setting the desired humidity value



Note: The reference humidity value can be modified only if program mode is deactivated (see chapter 5.5).

Setting range:	3090 %rH
Factory setting:	45 %rH
Notes on settina:	The optimum reference v

tes on setting: The optimum reference value depends on various factors. For apartments we recommend a value of 40 - 45 %rH.

Note: After initial commissioning or replacement of the vaporizer mat the humidification performance of the Defensor PH28/PH28A will be slightly reduced because the evaporator mat takes a few days to become fully saturated with water. Maximum performance is available after one week, approximately.

Furthermore, the humidification performance depends on the ambient temperature.

### 5.4.2 Setting the fan step



Note: The fan step can be modified only if program mode is deactivated (see chapter 5.5). Available settings: 1, 2, 3, 4 or Auto1, Auto2, Auto3, Auto4

		1
Operating mode	Fan step	Behaviour
"H" (Humidification)	Auto 1	runs fixed with fan step 1
	Auto 2	automatic switching between fan steps 12
	Auto 3	automatic switching between fan steps 13
	Auto 4	automatic switching between fan steps 14
"P" (Purification)	1	runs fixed with fan step 1
"C" (Combined mode)	2	runs fixed with fan step 2
	3	runs fixed with fan step 3
	4	runs fixed with fan step 4

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Factory setting:

1

Notes on setting:

The fan step to be selected depends on the operating mode and the size of the room. The table below is meant to assist you in finding the optimum fan step.

Fan step	max. room volume in m <sup>3</sup> for <b>purification</b> (without humidification)			max. room volume in m <sup>3</sup> for <b>humidification</b>	
	Air changes per hour				
	1	2	3	4	
1	320	160	110	80	430
2	420	210	140	105	600
3	600	300	200	150	730
4	750	380	250	190	900

The following recirculation cycles per hour are recommended for air purification:

<ul> <li>Normal load:</li> </ul>	1 – 2	
- heavily polluted air (e.g. pollen, si	moke, etc.): 3 – 4	

# 5.4.3 Selecting the operating mode



- Note: The operating mode can be modified only if program mode is deactivated (see chapter 5.5).Available settings:Humidify (air humidification), Purify (air purification without humidification) and<br/>Combi mode (air purification with humidification)Factory setting:Humidify
- Notes on setting: The selection of the operating mode depends on whether the Defensor PH28/ PH28A shall be operated as humidifier, as purifier without humidification or as purifier with humidification. If the unit shall be operated as purifier without humidification the base tub and the water tank should be emptied.

# 5.4.4 Switching the buzzer on and off



Available settings:	On (buzzer on) or Off (buzzer off)
Factory setting:	Off
Notes on setting:	If the buzzer is on an acoustic signal is triggered in case of a malfunction or an irregularity during operation.

# 5.4.5 Calling timer level



For detailed information regarding the settings in the timer level see chapter 5.5 "program operation".

# 5.4.6 Selecting the dialogue language



Available settings.	German, English, French, Dutch, Italian, Polish
Factory setting:	Country specific
Notes on setting:	After confirmation, the unit switches automatically to the selected dialogue language.

# 5.5 **Program operation**

The operation of the Defensor PH28/PH28A can be controlled via customisable operating programs. These programs allow to operate the unit at a preset time with the requested operating mode and fan step. This greatly facilitates the adaption of the Defensor PH28/PH28A to your particular requirements (e.g. adjusted to the business hours and/or working time).

Every program consists of a starting point (day of the week and hour), a reference humidity value, the operating mode and the desired fan step. Up to 2 starting points with individual programs may be set up per day.

In program mode the current program remains active until the following program starts (on the same or on any other day).



Example diagram:

The program settings and the activation of the program mode takes place in the "Timer level".

### 5.5.1 Calling the timer level

Within the user level call the timer level (see chapter 5.4.5). In the timer level:

- you can activate and deactivate the program mode (see chapter 5.5.2)
- you can set the day of the week and the hour (see chapter 5.5.3)
- you can define the individual operating programs with their starting points (see chapter 5.5.4)

Note: If no key is pressed in the timer level for a certain time, the unit automatically returns to standard operation.

# 5.5.2 Activating/Deactivating the program mode

mode.



5.4.3 Setting the current time



# 5.5.4 Setting the starting points and the operating programs



First select the desired day of the week or the starting point, respectively (Monday 1, Monday 2 ..... Sunday 1, Sunday 2), then define the operation settings which should become active at the starting point.

Available settings:	Hours (Format: hh) Minutes (Format: mm) Reference humidity value in %rH Operating mode ("H": for humidification, "P": for purification (without humidi- fication) and "C": for combined mode (purification and humidification)) Fan step (0, 1, 2, 3, 4)
Factory setting:	"——:—— 45%rH HA0"
Notes on setting:	After calling the modification mode set the hour, the minute, the reference humidity value, the operating mode and the fan step for the selected starting point. Confirm each setting with the <b><ok></ok></b> key.
	To deactivate a starting point (display: $:-$ ) press both arrow keys simultaneously when the hour field flashes. Confirm with the <b><ok></ok></b> key. Repeat this procedure with the minute field.
	To switch off the unit at a partain time calent for atom "0"

To switch off the unit at a certain time select fan step "0".

# 5.6 Locking/unlocking the keyboard

The keyboard of the Defensor PH28/PH28A can be locked to prevent unauthorized access to the stored settings.

Key lock Set 50%rH	<ul> <li>To lock the keyboard, press <menu> key until (approx. 4 seconds) the adjacent message appears in the display. The keyboard is locked now. Each time you press any key the adjacent message appears again.</menu></li> </ul>	
Act 30%rH HA3 Set 50%rH	<ul> <li>To unlock the keyboard, press <menu> key until (approx. 4 seconds) the message "Key lock" disappears and the operating display is shown.</menu></li> </ul>	

# 6 Maintenance

# 6.1 Maintenance intervals

The Defensor PH28/PH28A can only provide full humidification and purification performance if the unit is regularly cleaned and the wearing parts are replaced. The maintenance intervals mostly depend on the load of the ambient air, the water quality and the operating time.

Please consider the intervals for cleaning and replacing the individual components in the table below as approximate values. If the room air is heavily contaminated the filters must be cleaned/replaced more often. If the water is very hard the parts in contact with water must be cleaned more often.



**Note:** If the silver ionisation electrodes are worn, slime will accumulate in the base tub and on the rotary humidification drum. In this case replace the silver ionisation electrodes.

# 6.2 Maintenance work

#### 6.2.1 Disassembling the unit



Switch off the Defensor PH28 and disconnect the unit from the mains (pull the mains plug out of the socket). Defensor PH28A only: close the shut-off valve in the water supply line.



Press the snap and fold out the water tank cart.



Pull out the handle and slide the cart out of the unit.

**CAUTION!** In order to avoid water damage, immediatelly remove any spilled water on the floor and on the components of the unit.



Tip the swivel plate upwards.



Remove the air intake grills located on both sides of the unit



Remove the retainer frame, then take out the filter mat.



Carefully take out the humidification drum together with the base tub. **CAUTION!** In order to avoid water damage, immediatelly remove any spilled water on the floor and on the components of the unit.



Remove the retaining mesh and the vaporizer mat from the humidification drum (observe the illustration).

# 6.2.2 Cleaning work

Unit component	What to clean and how to clean			
Base tub, Retaining net, Rotary humidification drum	<ul> <li>Wash parts with a lukewarm soap solution and rinse well with tap water.</li> </ul>			
	<ul> <li>Occasionally remove scale coating with a household decalcify agent (observe safety notes in chapter 6.3). Finally rinse the parts well with tap water.</li> </ul>			
Water tank	<ul> <li>Flush water tank with a lukewarm soap solution and rinse well with tap water.</li> </ul>			
	<ul> <li>Wash screw cap with a lukewarm soap solution and rinse well with tap water.</li> <li>Occasionally remove scale coating with a household decalcify agent (observe safety notes in chapter 6.3).</li> <li>Finally rinse the screw cap well with tap water.</li> </ul>			
Evaporator mat	<ul> <li>Rinse the evaporator mat thoroughly with lukewarm water without any additives. Note: As soon as the filter replacing message appears in the display (see error messages in chapter 7) replace the evaporator mat together with the coarse dust filters (Quattro filters).</li> </ul>			
Air intake and air outlet grills	<ul> <li>Clean the air intake and air outlet grills on both sides with a vacuum cleaner.</li> </ul>			

Unit component	What to clean and how to clean			
Coarse dust filters (Quattro filters)	<ul> <li>Clean the coarse dust filters (Quattro filters) on the inner side with a vacuum cleaner (lowest power step). Note: As soon as the filter replacing message appears in the display (see error messages in chapter 7) replace coarse dust filters (Quattro filters) together with the evaporator mat evaporator mat.</li> <li>CAUTION! Make sure the filters do not get wet. Wet filters must be dry before reinstalling.</li> </ul>			
Water filter (PH28A only)	<ul> <li>Unmount and check water filter. If necessary clean water filter with a brush, then rinse filter well with tap water. Remount water filter.</li> </ul>			
Level switch Safety switch Silver ionisation electrodes	Carefully wipe the level switch , the safety switch and the silver ionisation electrodes with a damp cloth.			

# 6.3 Notes on cleaning agent

**Only use cleaning agents stated in the table above**. The use of disinfectants is only permitted if they do not leave any toxic residues. In any case the parts must be thoroughly rinsed with water after cleaning.

### A DANGER!

Household decalcify agent attacks the mucous membranes and the skin. Protect the hands, eyes and respiratory tracts therefore from contact with the agent and its vapour (wear gloves, goggles and work in a well ventilated room or outside).

#### **CAUTION!**

Do not use any solvents, aromatised or halogenised hydrocarbons or other aggressive substances, they may damage the unit components.

The information and instructions regarding cleaning agents are to be unconditionally observed and implemented. In particular: Information relating to the protection of personnel, environmental conservation and restrictions regarding usage.

# 6.4 Reassembly of the unit

#### **CAUTION!**

Before reassembling the Defensor PH28 check all components for possible damage. Do not reuse damaged parts but replace them before reassembling the unit

Reassemble the unit as follows:



Install the vaporizer mat and the retaining mesh in the humidification drum.



Slide the humidification drum (with the internal geared wheel facing backwards) together with the base tub into the unit.



Place the coarse dust filter with the blue side facing upwards (facing to the centre when mounted) or the Quattro filter with the fluffy side facing the bottom (facing outwards when mounted) in the air intake grills, then mount the retainer frame.



Mount the air intake grill, then tip the swivel plate down.



Slide the water tank cart into the unit.



Press the lock mechanism of the handle on both sides of the cart (the handle slides down), then tip up the cart until the lock engages.

**Important!** After reinstalling the water tank wait by the unit until the filling sound stops.

# 6.5 Resetting the filter changing message

After the replacement of the filters and the evaporator mat the filter changing message can be reset as follows:

Warning 6 Filter change	1. Switch on the unit (the filter changing message appears).
Filter change ESC OK	<ol> <li>Press the <menu> and <ok> keys simultaneously until the opposite message appears.</ok></menu></li> </ol>
	<ol> <li>Press the <b><ok></ok></b> key to reset the filter changing message and the interval counter. The standard operating display appears. Note: By pressing the <b><menu></menu></b> key the reset procedure can be cancelled without action. The filter changing message is then displayed</li> </ol>

### 6.6 Repair work

**Note:** Except for the change of the fuse and the replacement of damaged parts revealed upon maintenance, the **customer must not carry out any repair work**.

#### Replacement of the unit fuse

- 1. Shut down the Defensor PH28 and disconnect the unit from the mains (pull the mains plug out of the socket).
- 2. Remove the water tank carriage (see chapter 5.1).
- 3. Loosen the screws of the terminal cover, then remove the cover.

again.



- 4. Pull out the fuse holder.
- 5. Replace the fuse.

Make sure the data of the new fuse are in accordance with the following specifications:

- Units for 200...240V/50...60Hz mains: fuse type 1.25A, slow-blow
- Units for 110...120V/50...60Hz mains: fuse type 2.5A, slow-blow

The operating voltage is specified on the type plate located inside the unit.

## A DANGER!

Never use fuses that do not match the above specifications and do not bypass blown fuses as this could rise danger to persons or material assets

- 6. Reinstall the fuse holder, the press the holder down until it properly engages.
- 7. Mount the terminal cover and tighten both mounting screws.
- 8. Insert and lock the water tank carriage (see chapter 5.1).
- 9. Reconnect the unit to the mains.

#### Replacing the ionizer electrodes

- 1. Shut down the Defensor PH28 and disconnect the unit from the mains (pull the mains plug out of the socket).
- 2. Remove the water tank carriage (see chapter 5.1) and tip the swivel plate up.
- 3. Replace the ionizer electrodes according to the opposite figure.



- 4. Tip the swivel plate down.
- 5. Insert and lock the water tank carriage (see chapter 5.1).
- 6. Reconnect the unit to the mains.

# 7 Fault elimination

# 7.1 Event messages

Display	Description	
Radio sensor K1 ESC Install? OK	Cause:	If a new battery is inserted into the radio humidity sensor (op- tion) and the radio channel of the radio humidity sensor does not correspond to the active channel of the Defensor PH28/ PH28A a beep sounds briefly (if the buzzer is activated) and a new radio channel (e.g. K1) will be proposed.
	Action:	Press the <b><ok></ok></b> key if you want to confirm the suggested chan- nel. The Defensor PH28/PH28A switches to the new channel and returns to the standard operating display. Press the <b><menu></menu></b> key if you want to reject the suggested channel. The Defensor PH28/PH28A returns to the standard operating display and uses the old signal source.
Radio sensor K1 Test	Cause:	If a new battery is inserted into the radio humidity sensor (op- tion) and the radio channel of the radio humidity sensor does correspond to the active channel of the Defensor PH28/PH28A a beep sounds briefly (if the buzzer is activated) and the unit confirms the correct channel.
	Action:	To reset the message and to return to the standard operating display press the <b><ok></ok></b> or the <b><menu></menu></b> key.

# 7.2 Warning messages

Display	green LED	Buzzer	Error relay	Resetting
Warning 6	lights		activated	see chapter 6.5.
Filter change				
Warning message is alter- nating with the standard operating display.				
Cause: Maximum lifetime of the filter set expired. Action/Remedy: Replace filter set (see chapter 6 "Maintenance"), then reset warning message.				
Warning 7	lights		activated	Automatic resetting as soon as the water level
No water				in the base tub is at normal
Warning message is dis- played until the water level in the base tub is ok. again.				level again.
Note:       This message is displayed only on the Defensor PH28         Cause:       The water level in the base tub is too low, level switch has triggered.         Action/Remedy:       Check/refill water tank.				
Warning 8	lights	beeps briefly every 30 min-	activated	Automatic resetting after replacement of the bat-
Battery radio		utes		tery.
Warning message is alter- nating with the standard operating display.				
Cause: Battery in radio humidity sensor (option) is empty. Action/Remedy: Replace battery of the radio humidity sensor (see separate instructions of radio humidity sensor).				
### 7.3 Error messages

Display	green LED	Buzzer	Error relay	Resetting
Error 1 Cover open Error message is displayed until the water tank carriage (PH28) or the side cover (PH28A) is inserted correctly and locked.	flashes		activated	Automatic resetting as soon as the water tank carriage (PH28) or the side cover (PH28A) is inserted correctly and locked.
Cause: Water tank Action/Remedy: Correctly in			8A) not inserted a ide cover (PH28A	
Error 2 Max Niveau Error message is displayed until reset.	flashes	buzzes loudly (can not be switched off)	activated	Switch unit off, then on again.
Cause: Maximum water level in the base tub exceeded. Safety switch has triggered. PH28: water tank not tight (tank cap not tight and/or level regulating valve in the tank cap blocked or defective). PH28A: inlet valve defective. Action/Remedy: PH28: Remove the tank immediately. Check/clean filler neck, tank cap and level regulating valve in tank cap (replace tank cap if necessary), then close tank cap correctly. PH28A: check/replace inlet valve.				
Error 3 Filltime Error message is displayed until reset.	flashes	buzzes	activated	Switch unit off, then on again.
Cause: Shut-off val	et valve defective.	upply line closed.	Internal water filte	er (near to the inlet valve) hapter 6.3). Check/replace
Error 4 No signal Error message is alternating with the standard operating display.	flashes	beeps briefly every 6 min- utes	activated	Automatic resetting as soon as the unit re- ceives a signal from the radio humidity sensor.
Cause: The Defens tion). Batter Radio humi Note: As Ion to the intern Action/Remedy: Replace the	y of the radio hur dity sensor installe g as the unit does i al humidity senso	nidity sensor soo ed outside the sign not receive any sig r. o humidity sensor	n empty or radio h nal range of 25 m. Inal from the radio	humidity sensor it switches

### 7.4 What, if...?

The following table lists symptoms of malfunction that may occur in daily operation of the Defensor PH28/PH28A, together with possible causes and suggested remedies.

Symptom	Cause	Remedy
Unit does not work, LC display	Unit is not connected to the mains.	Connect unit to the mains.
remains dark	Unit fuse blown.	Have a service technician of your Defensor supplier check the unit.
Unit does not humidify.	Humidifier drum does not turn. Humidifier drum not correctly installed.	Correctly install humidifier drum. Gear wheel of the humidifier drum must engage in the driving gear wheel.
	Ambient air humidity is higher than selected reference value.	No remedy required, change ref- erence humidity value if neces- sary.
	Level switch is defective. There- fore no error message is displayed even though the water level in the base tub is too low.	Have a service technician of your Defensor supplier replace the level switch
Room air does not reach the	Evaporator mat not installed.	Install evaporator mat.
set reference humidity value.	Room temperature too high.	Reduce room temperature to 20-22°C.
	Unit very dirty.	Perform maintenance (see chapter 6)
	Doors or windows are open.	Close doors and windows.
	Prolonged ventilation of the room. Therefore continuous replace- ment of the humidified room air by dry outdoor air.	Ventilate room only a short time!
	Room to large.	Contact your Defensor supplier.
Actual humidity much higher than the reference value.	The actual humidity is higher than the set reference air humidity.	Let unit running as air purifier.
Fan does not run	Humidification mode "Humidifica- tion" selected. Ambient humidity is higher than selected reference value.	None. Unit is working properly.
	Unit is in program mode. The cur- rently active program sets the fan step to "0".	None. Unit is working properly.
	Fan defective.	Contact your Defensor supplier.
Base tub and rotary humidifi- cation drum have heavy slime accumulation.	Silver coating on the water ionisa- tion electrodes is worn.	Have a service technician of your Defensor supplier replace the water ionisation electrodes.

#### 7.5 Notes on fault elimination

#### **DANGER!**

For the elimination of faults set the Defensor PH28/PH28A out of operation, separate the unit from the mains and secure it against inadvertent power-up.

The elimination of faults must be carried out only by qualified and well trained professionals. Malfunctions relating to the electrical installation must only be repaired by authorized personnel or by your Defensor representative's service technician.

Repair work and the replacement of faulty components must be carried out only by your Defensor representative's service technician!

## 8 Taking out of service/Disposal

#### 8.1 Taking out of service

If the Defensor PH28/PH28A must be replaced or if the unit is not needed any more, proceed as follows:

- 1. Switch off the unit, separate it from the mains and secure it against inadvertent power-up. Close shut-off valve in the water supply line (PH28A only).
- 2. Have the unit (and all other system components, if necessary) unmounted by a qualified service technician.

#### 8.2 Disposal/Recycling

At the end of the life-span the unit and its components must be returned to the manufacturer or brought to an authorised collection point for correct disposal and/or recycling according to the local regulations.

In case of doubt please contact your local administration or your Defensor supplier.

Dimensions (B x H x T)	800 x 750 x	440 mm		
Weight (empty)	43 kg			
Operating weight	73 kg			
Water tank capacity	30			
Mains voltage	220240VAC/5060Hz or 90110VAC/5060Hz			
Power consumption	max. 128 W	1		
Capacity levels 1)	1	2	3	4
Air circulation rate	320 m³/h	420 m³/h	600 m³/h	750 m³/h
Humidification capacity (at 25 °C and 20 %rh)	1.7 l/h	2.1 l/h	2.4 l/h	2.7 l/h
Humidification capacity (at 23 °C and 45 %rh)	0.9 l/h	1.2 l/h	1.4 l/h	1.6 l/h
For rooms up to a max. of	430 m <sup>3</sup>	600 m <sup>3</sup>	730 m <sup>3</sup>	900 m <sup>3</sup>
Sound pressure level	40 dBA	48 dBA	54 dBA	58 dBA
Sound power level (according EN ISO 3741)	54 dBA	62 dBA	68 dBA	72 dBA
Admissible ambient temperature	540 °C			
Admissible ambient humidity	0…85 %rh non condensing			
Unit version PH28A				
<ul> <li>Water supply connector</li> </ul>	G 3/4" (female connector)			
<ul> <li>Admissible water pressure</li> </ul>	0.5…6.0 bar			
<ul> <li>Admissible water temperature</li> </ul>	540 °C			
Certificates	VDE, GS, C	E, GOST		

<sup>1)</sup> The perfomance data are based on a unit with basic equipment for humidifier operation

# 10 Appendix

### 10.1 Wiring diagram



- B1/B2 Ionisation electrodes
- B3 Level switch
- F1 Fuse control board (1.25 A, slow acting)
- M1 4-step fan
- M2 Drum motor
- P1 Potentiometer display contrast
- S1 Safety switch
- S3 Micro switch side cover
- S4 Micro switch air intake grill 1
- S5 Micro switch air intake grill 2

- U1 Internal humidity sensor
- U2 Radio receiver (option)
- U3 External radio humidity sensor (option)
- T1 Transformer control board
- T2 Transformer fan
- X5 Error contact, max. 250 VAC
- X9 Programming interface
- Y1 Inlet valve (PH28A only)
- Y2 Inlet safety valve (PH28A only)



Pos.	ArtNo.	Spare parts designation		
1	2560541	Outlet grill		
-	2561710	Outlet grill special color		
		(RAL or NCS code according type plate)		
2	1109392	Fan cpl.		
3	2560927	Keyboard foil		
4	2560916	Synchronous motor cpl.		
5	2533163	Tothed belt pulley for motor		
6 7	1103725 1115515	Toothed belt Display LCD		
8	2560896	Control PCB		
9	1103722	Transformer cpl.		
10	1103719	Humidity sensor cpl.		
10	1103936	Support Mesh		
12	1106228	Z85 Coarse dust filter (2 pcs)		
	1109907	Z26 Quattro filter (2 pcs)		
13	1103286	Filter frame		
14	1110666	Microswitch door lock		
15	1102217	Drive wheel cpl.		
16	1100034	Mains lead CH		
	1110153	Mains lead EU		
	1116469	Mains lead Singapore		
17	1103714	Microswitch filter wall		
18	2560893	Roller (2 pcs)		
19	1103737	Retainer spring cpl.		
20	1114709	Air Intake grill (2 pcs)		
	2561711	Air Intake grill special color (2 pcs) (RAL or NCS code according type plate)		
21	2560889	Handle		
22	1102394	Door locking set		
23	2560883	Stop lever cpl. (left)		
24	2560884	Stop lever cpl. (right)		
25	1103732	Door arresting set		
26	2560917	Hinged plate cpl.		
27	2524412	Insulation cap + socket (2 pcs)		
28	2525859	Support ionisation electrode cpl. (2 pcs)		
29	1115356	Ionisation electrode (2 pcs)		
30	2560898	Level switch		
31	1110529	Humidification drum		
32	1100465	Z87 Evaporator mat neutral		
	1110398	Z57 AC-evaporator mat		
33	2560894	Retaining net		
34	1109953	Base tub cpl.		
35	1101326	Bearings and rollers (4 pcs)		
36 37	2524759	Radio humidity sensor       Receiver module		
37	2525353			
30	1102957 2560932	Fuse 5x20 1.25A T (3 pcs)           Fuse 5x20 2.5A T (3 pcs)		
	1119520	Ionisation cable		
50	2560888	Caster		
50	1101592	Water tank		
52	2560885	Tightener		
53	1110179	Gasket level control valve ø84		
54	1104407	Level control valve		
55	2560897	Level safety switch		
56	1117040	Water tank carriage		
-	2561712	Water tank carriage special color		
		(RAL or NCS code according type plate)		
	1115357	Filling hose		



Pos.	ArtNo.	Spare parts designation	
1	2560541	Outlet grill	
	2561710	Outlet grill special color	
		(RAL or NCS code according type plate)	
2	1109392	Fan cpl.	
3	2560927	Keyboard foil	
4	2560916	Synchronous motor cpl.	
5	2533163	Tothed belt pulley for motor	
6	1103725	Toothed belt	
7	1115515	Display LCD	
8	2560896	Control PCB	
9	1103722	Transformer cpl.	
10	1103719	Humidity sensor cpl.	
11	1103936	Support Mesh	
12	1106228	Z85 Coarse dust filter (2 pcs)	
10	1109907	Z26 Quattro filter (2 pcs)	
13	1103286	Filter frame	
14	1110666	Microswitch door lock	
15	1102217	Drive wheel cpl.	
16	1100034	Mains lead CH	
-	1110153	Mains lead EU	
47	1116469	Mains lead Singapore	
17 18	1103714 2560893	Microswitch filter wall	
18	1103737	Roller (2 pcs) Retainer spring cpl.	
20	1114709	Air Intake grill (2 pcs)	
20	2561711	Air Intake grill special color (2 pcs)	
	2501711	(RAL or NCS code according type plate)	
21	2560889	Handle	
22	1102394	Door locking set	
23	2560883	Stop lever cpl. (left)	
24	2560884	Stop lever cpl. (right)	
25	1103732	Door arresting set	
26	2560917	Hinged plate cpl.	
27	2524412	Insulation cap + socket (2 pcs)	
28	2525859	Support ionisation electrode cpl. (2 pcs)	
29	1115356	Ionisation electrode (2 pcs)	
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31	1110529	Humidification drum	
32	1100465	Z87 Evaporator mat neutral	
	1110398	Z57 AC-evaporator mat	
33	2560894	Retaining net	
34	1109953	Base tub cpl.	
35	1101326	Bearings and rollers (4 pcs)	
36	2524759	Radio humidity sensor	
37	2525353	Receiver module	
38	1102957	Fuse 5x20 1.25A T (3 pcs)	
	2560932	Fuse 5x20 2.5A T (3 pcs)	
	1119520	Ionisation cable	
60	2525260	Valve unit cpl.	
61	2560895	Water supply armored	
62	2542955	Flat gasket ø24/17 x 2 (5 pcs)	
63	2543402	Gasket 3/4" / ø24xø15 x 2mm (5 pcs)	
64	2560924	Level safety switch A-type	
65	2560933	Side cover A-type	
	2561713	Side cover A-type special color	
		(RAL or NCS code according type plate)	

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Manufacturer: Condair Ltd. Member of the Walter Meier Group Talstrasse 35-37, 8808 Pfäffikon, Switzerland Ph. +41 55 416 61 11, Fax +41 55 416 62 62 info@condair.com, www.condair.com